



Custom Foot Orthoses @ Elevate Podiatry

Thank you for your interest in custom foot orthoses with Elevate Podiatry. Below are the step-by-step instruction and our policy for your reference. Please call our office at (415) 890-3377 with any questions.

➤ Insurance Patients

- 1) Please call the customer service number found on the back of your insurance card
- 2) Ask if the **CPT code L3000** (custom foot orthoses) is a covered benefit of your plan.
- 3) Your **ICD-10 diagnosis code** is:
- 4) If custom foot orthoses are a covered benefit, ask how much of the total cost will be applied to your **annual insurance deductible** and/or **co-insurance**. Our office will submit a claim of \$520 to your insurance carrier.
- 5) **Office visits** (bio-mechanical, fitting and follow-up visits) will be billed to your insurance company and you are responsible for the co-pay, insurance deductible and/ or co-insurance.
- 6) Please note that the self-pay option of custom orthoses (see below) is also available to all insurance patients. However, if insurance billing is elected at the time of your first appointment, self-pay option will no longer be available retroactively and you will be responsible for the total amount due as mandated by your insurance plan.

➤ Self-Pay Patients

- 1) The cost of custom foot orthoses is \$500.
- 2) Office visits are additional unless covered by your insurance plan.

➤ For Your 1st Appointment (Bio-Mechanical Evaluation & Shoe Education)

- 1) **Bring shorts or wear pants that you can roll up to your knee**
- 2) Bring a pair of dress shoes and athletic shoes (**total 2 pairs**) that you commonly wear
- 3) **Insurance Patients:** A refundable deposit of \$150 and a non-refundable lab production fee of \$85 (**total \$235**) are due in **cash only**.
- 4) **Self-pay Patients:** A full and non-refundable payment of **\$500** is due (\$475 if the balance is paid in cash). Office visits are additional unless covered by your insurance plan.